

Report of the Bradford South Area Coordinator to the meeting of Bradford South Area Committee to be held on Wednesday 16 September 2015

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Subject:

Street Cleansing – progress report

Summary statement:

This report provides a further update of Street Cleansing services in Bradford South in 2015 and provides current financial and staffing information.

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Portfolio:

Environment, Sport and Sustainability

Overview & Scrutiny Area:

Environment and Sport



1. SUMMARY

- 1.1 This report provides a further update of Street Cleansing services in Bradford South in 2015 and provides current financial and staffing information.

2. BACKGROUND

2.2 Performance

- 2.2.1 The service conducts regular surveys of each Ward to establish a local snapshot of environmental indicators for performance management purposes. The grading methodology is derived from the former Best Value National Performance Indicator - NI 195 indicator and the sample selection process has been adapted to specifically suit Ward based surveying.

- 2.2.2 In each Ward approximately six to eight priority streets are graded every month. These are areas of high pedestrian footfall, main roads or retail areas. In addition the monitoring officer will select a further seven to nine streets to include in the survey.

- 2.2.3 Grades for litter, detritus, graffiti, fly posting and weeds are awarded as follows:

A	None present
B+	Almost clear
B	Some present but not below acceptable standard
B-	Part of street falls below an acceptable standard (half-fail)
C	Street falls below acceptable standard
C-	Very poor condition
D	Street is completely affected

- 2.2.4 Appendix 1 shows the performance in terms of measured cleanliness with regards to litter, detritus, graffiti and fly posting from 2011 to 2015.

- 2.2.5 These indicators give an overall picture of the cleanliness of the Ward and serve as early warning signs for specific problems. They can also provide the information needed to move resources in order to target problematic areas.

- 2.2.6 In terms of litter the figures show an increase in litter fails – from 7.0% to 10.0% with notable increases in Queensbury, Royds and Tong. Great Horton shows a marginal increase whilst Wyke and Wibsey show marginal improvements.

- 2.2.7 Detritus has shown a slight increase from 5.0% to 6.0%. Great Horton and Royds are potential concerns rising from 4.0% to 8.0% and 1.0% to 6.0% respectively whilst Wyke has shown a notable improvement from 10.0% to 6.0%.

- 2.2.8 Graffiti has risen sharply in the area from 2.0% to 10.0% with problems in all wards. Fly posting shows a slight increase overall particularly in Wibsey.

2.3 Reports of Cleansing complaints. Appendix 2

- 2.3.1 Reports to the call centre for 2014/2015 to the previous year show marginal change 759 in 2013/14 and 760 in 2014/15. Overall numbers are still relatively low at an average of 2 or 3 calls a week. Calls regarding fly tipping show a slight overall reduction 1093 in 2013/14 – 1020 in 2014/15.

3. OTHER CONSIDERATIONS

- 3.1 Recently the roles of the Street Cleansing Managers and Warden Managers across the district have amalgamated to ensure closer working arrangements and relationships between the street cleansing and warden operations.
- 3.2 The service is currently developing new routes for the mechanical sweeping service with the intention of providing up to date routes based on frequency of clean. It will be the intention to provide a timetable of cleaning on the Council's app so that the public can see when streets will be swept. It is hoped to have new routes by December 2015.

4. FINANCIAL & RESOURCE APPRAISAL

- 4.1 The budget and staffing resources for Street Cleansing in Bradford South is provided from within the existing resources of Neighbourhood Service and Customer Services (see Appendix 3).

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

- 5.1 There are no significant risks arising out of the proposed recommendations in this report.

6. LEGAL APPRAISAL

- 6.1 There are no specific legal implications.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

- 7.1.1 The Street Cleansing Service provides coverage and support for all residents and visitors to Bradford South.

7.2 SUSTAINABILITY IMPLICATIONS

- 7.2.1 Sustainability considerations are an element in actions taken to address priorities within all ward plans supported by the work of Clean Teams.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

- 7.3.1 No significant implications. However in terms of waste collected Street Cleansing teams always separate and recycle materials where it is practicable to do so, thereby diverting waste for landfill.

7.4 COMMUNITY SAFETY IMPLICATIONS

- 7.4.1 There are no specific community safety implications.

7.5 HUMAN RIGHTS ACT

- 7.5.1 No direct implications arising from the Human Rights Act.

7.6 TRADE UNION

- 7.6.1 Management continue to meet regularly with the trade unions with regards the impact of the budget proposals affecting the service and staff.

7.7 WARD IMPLICATIONS

- 7.7.1 The work of the Clean Teams will help to address issues in all the wards within Bradford South.

8. NOT FOR PUBLICATION DOCUMENTS

- 8.1 None.

9. OPTIONS

- 9.1 The Area Committee has the option to redirect the Street Cleansing resources within the Bradford South area.
- 9.2 As a devolved service the Area Committee has the option to have significant input into shaping the Street Cleansing service particularly when developing the Ward Plans.

10. RECOMMENDATION

- 10.1 That the committee notes the content of the report.

11. APPENDICES

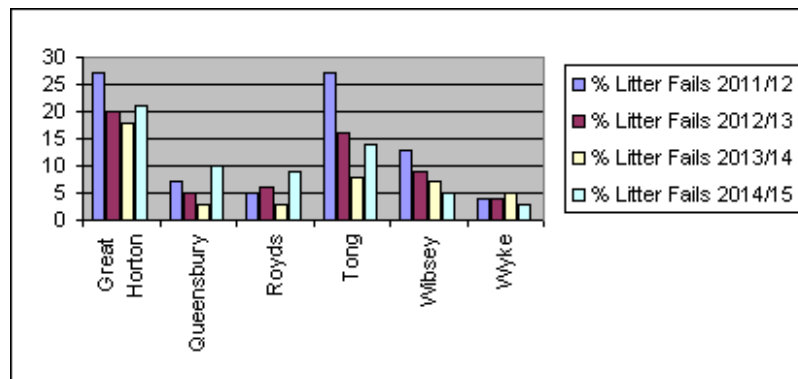
- 11.1 Appendix 1 – Performance – Litter, Detritus, Graffiti and Fly posting
- 11.2 Appendix 2 – Street Cleansing and Fly tipping Reports to the Contact Centre
- 11.3 Appendix 3 – Budget and Resources

12. BACKGROUND DOCUMENTS

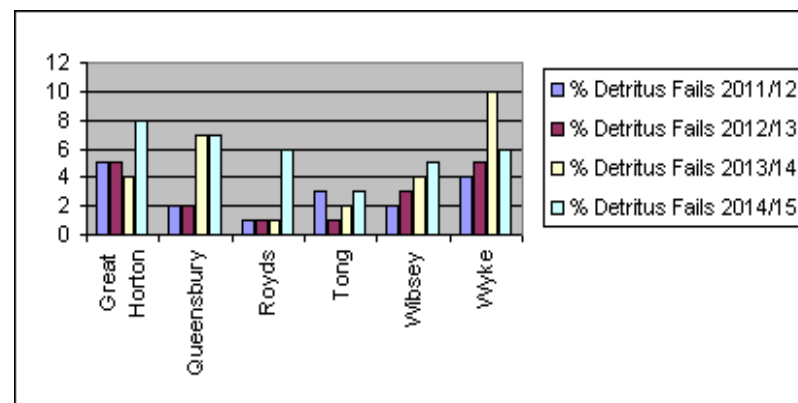
- 12.1 Document 'AE' Street Cleansing – Devolution, Bradford South Area Committee 22 November 2012
- 12.2 Document 'J' Deployment of Street Cleansing Bradford South, Bradford South Area Committee 27 June 2013
- 12.3 Document 'U' Street Cleansing – Devolution, Bradford South Area Committee 25 July 2013
- 12.4 Document 'AL' Street Cleansing – Devolution, Bradford South Area Committee 28 November 2013
- 12.5 Document 'I' Street Cleansing – Devolution, Bradford South Area Committee 26 June 2014
- 12.6 Document 'AT' Street Cleansing – Devolution, Bradford South Area Committee 22 January 2015

PERFORMANCE ON LITTER, DETRITUS, GRAFFITI AND FLY POSTING

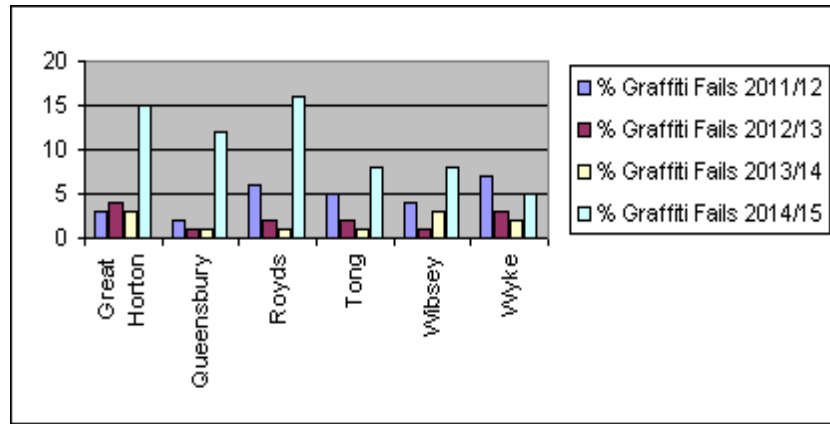
Ward	% Litter Fails 2011/12	% Litter Fails 2012/13	% Litter Fails 2013/14	% Litter Fails 2014/15
Great Horton	27	20	18	21
Queensbury	7	5	3	10
Royds	5	6	3	9
Tong	27	16	8	14
Wibsey	13	9	7	5
Wyke	4	4	5	3
South Area	14	10	7	10



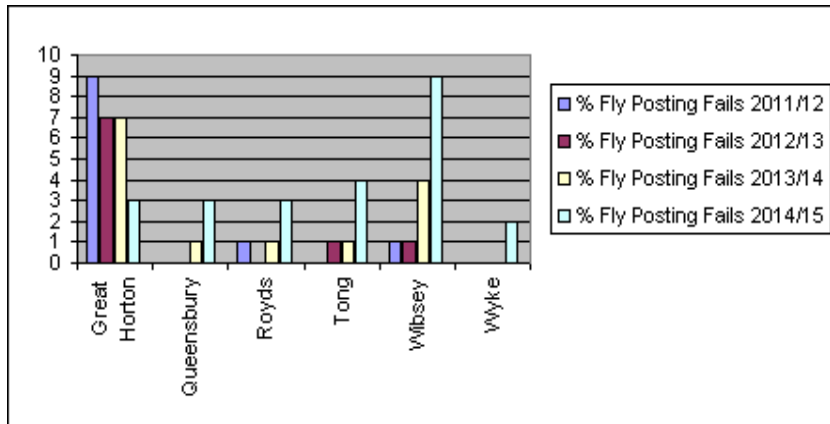
Ward	% Detritus Fails 2011/12	% Detritus Fails 2012/13	% Detritus Fails 2013/14	% Detritus Fails 2014/15
Great Horton	5	5	4	8
Queensbury	2	2	7	7
Royds	1	1	1	6
Tong	3	1	2	3
Wibsey	2	3	4	5
Wyke	4	5	10	6
South Area	3	3	5	6



Ward	% Graffiti Fails 2011/12	% Graffiti Fails 2012/13	% Graffiti Fails 2013/14	% Graffiti Fails 2014/15
Great Horton	3	4	3	15
Queensbury	2	1	1	12
Royds	6	2	1	16
Tong	5	2	1	8
Wibsey	4	1	3	8
Wyke	7	3	2	5
South Area	4	2	2	10

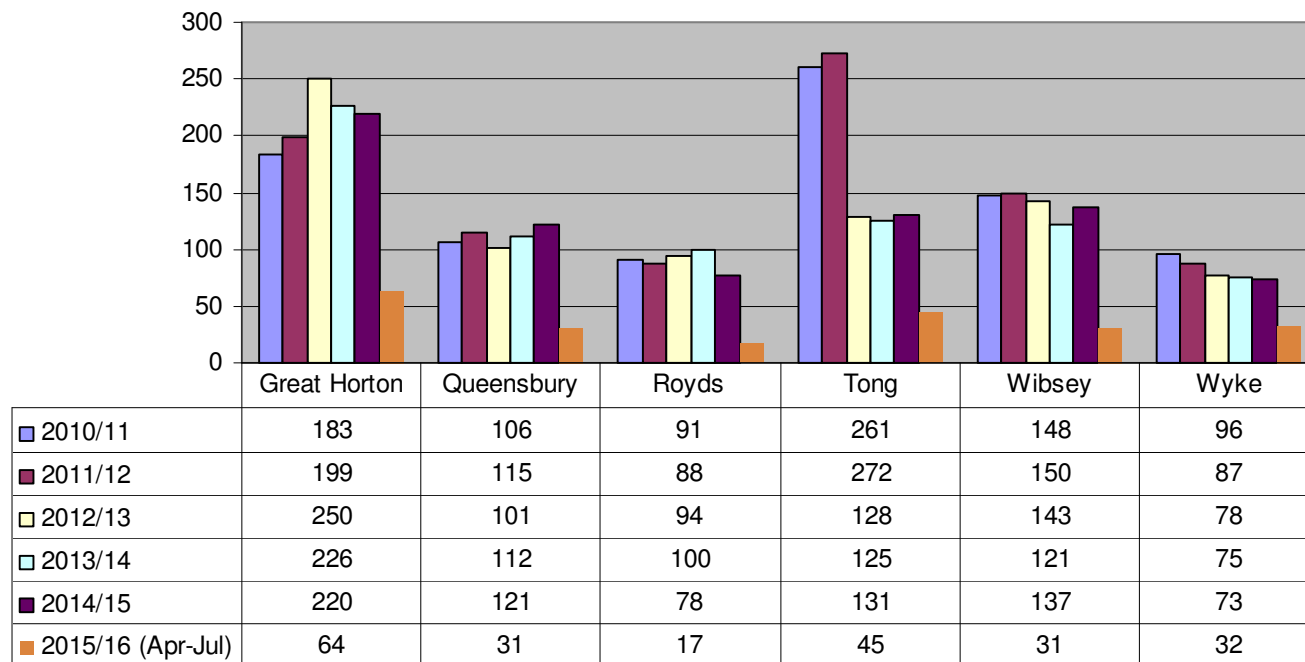


Ward	% Fly Posting Fails 2011/12	% Fly Posting Fails 2012/13	% Fly Posting Fails 2013/14	% Fly Posting Fails 2014/15
Great Horton	9	7	7	3
Queensbury	0	0	1	3
Royds	1	0	1	3
Tong	0	1	1	4
Wibsey	1	1	4	9
Wyke	0	0	0	2
South Area	2	1	2	4

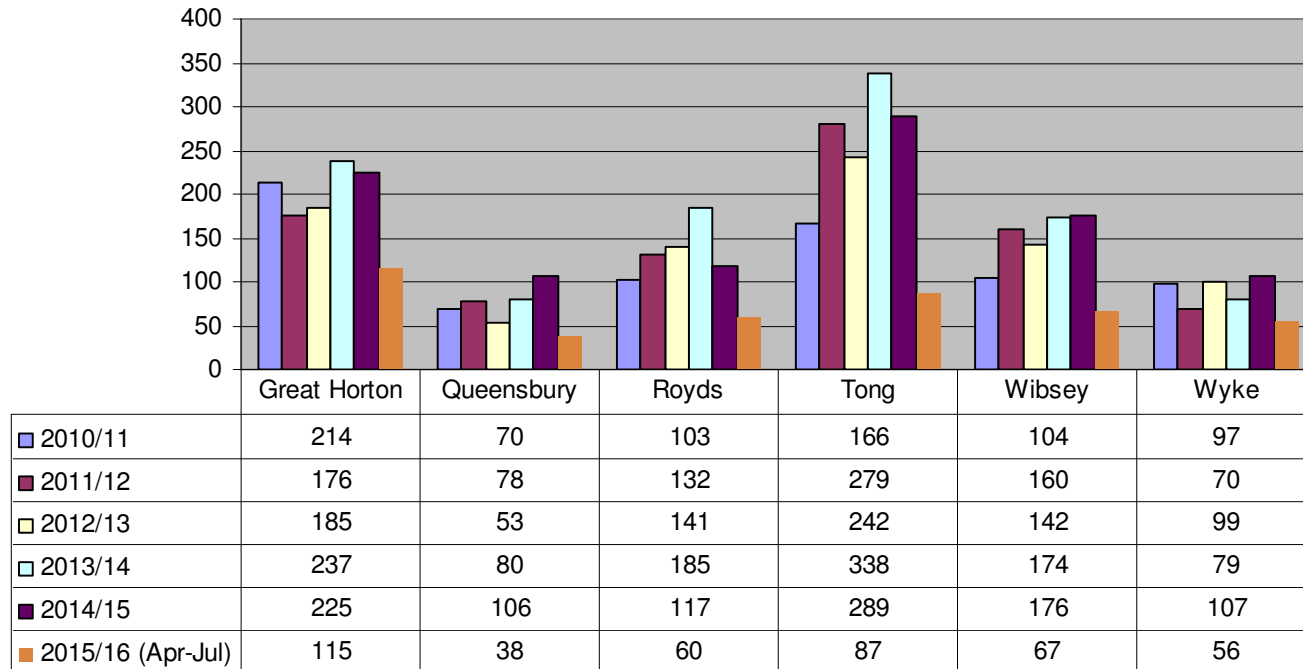


REPORTS TO THE CALL CENTRE ON STREET CLEANSING REPORTS AND FLYTIPPING

Street Cleansing by Bradford South Wards



Flytipping by Bradford South Wards



APPENDIX 3

BUDGET AND RESOURCES

Royds

Management & supervisory	3,954
Driver (share with Wibsey)	11,882
3 ops (share with Wibsey)	25,067
Vehicle (share with Wibsey)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	21,505
Income	-1,442
	93,387

Wibsey

Management & supervisory	3,954
Driver (share with Royds)	11,882
3 ops (share with Royds)	25,067
Vehicle (share with Royds)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	21,505
Income	-1,442
	93,387

Great Horton

Management & supervisory	3,954
Driver (share with Queensbury)	11,882
4 ops (share with Queensbury)	33,538
Vehicle (share with Queensbury)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,858
Supplies & services	21,506
Income	-1,442
	101,809

TOTAL SOUTH AREA

663,700

Queensbury

Management & supervisory	3,954
Driver (share with Great Horton)	11,882
4 ops (share with Great Horton)	33,538
Vehicle (share with Great Horton)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,858
Supplies & services	21,505
Income	-1,442
	101,808

Wyke

Management & supervisory	3,954
Driver	23,763
2 ops	33,884
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	21,505
Income	-1,442
	120,085

Tong

Management & supervisory	3,954
Driver	23,763
4 ops	67,076
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,858
Supplies & services	21,504
Income	-1,442
	153,226